

ALLIED WASTE SERVICES
1-800-888-5783
TRASH/RECYCLE PICK UP FOR
THE CITY OF MISHAWAKA

Beginning January 1, 2013, trash rates for the City of Mishawaka are as follows:

Basic Rate: \$13.77 per Dwelling Unit per month

Senior Rate: \$11.22 per Dwelling Unit per month

As a service to our Mishawaka residents, and in accordance with Mishawaka City Ordinance #4770, every four years the City of Mishawaka receives bids for the trash/recycle service. This is our way of making sure Mishawaka residents get the lowest price and best services possible. In 2009, we awarded the Contract to **ALLIED WASTE**, the lowest, most responsible bidder.

Every resident in Mishawaka is required to use **ALLIED WASTE** by City Ordinance #4770 (for a copy of Ordinance #4770, please call the Mishawaka Clerk's office at: 258-1616). Your service begins with the activation of your Mishawaka Utilities. Residents will be billed for trash service on their **Mishawaka Utility Billing**.

Billing: Residents will be billed for trash service on their monthly utility bill. Any questions regarding billing should be directed to the Mishawaka Utilities at **258-1630**.

Collection: Collection of garbage, recycling, large item pick-up, and yard waste will be done on a weekly basis, Monday through Friday, anytime between the hours of 6:00 am and 6:00 pm. Collections shall be made within 5 feet of the curb on a public street or the edge of an alley or private street easily accessible by **ALLIED WASTE'S** equipment and abutting the dwelling unit. Garbage, yard waste, and large item pick-up will be collected in the alley, if you have an alley. Recycling will be collected in front of the residence at the street. All collections should be placed within 5 ft. of the alley or curb. If the residence does not have an alley, all collections will be made at the street.

Senior Rates: Customers must be 65 years or older, and the discount is available only to the property owner, not the tenant (if dwelling unit is a rental property). If the senior owns more than one property, this discount applies only to the primary property where the senior is personally living. Customer must provide a copy of birth certificate or driver's license to the Mishawaka Utilities office for verification of age for the senior rate; discount will be applied to the next billing cycle.

Vacancies: If a dwelling is empty, not in use, and not producing trash, then the billing and service may be stopped by completing the "Trash Service Vacation and Vacancy Form" at least 30 days in advance. This form is available at the Mishawaka Utilities

Business Office located at 126 N. Church St., Mishawaka, IN. If the home is occupied or producing trash, at any time, the vacancy status will end. Additional information regarding this service may be obtained by calling the Utilities office at 574-258-1630.

Trash/Garbage Limits: Three (3) thirty-five (35) gallon containers – or – five (5) thirty (30) gallon plastic bags for each dwelling unit, none to exceed 40 pounds.

ALLIED WASTE will not be required to pick up any of the following items:

1. Loose items not in containers.
2. Any garbage not drained free of liquid or wrapped in several thicknesses of paper.
3. Hot ashes
4. Any liquids or oils
5. Tree limbs over six (6) inches in diameter or more than four (4) feet in length.
6. Tree stumps
7. Construction debris, concrete, asphalt shingles, building materials or earth resulting from building construction or demolition.
8. Medical waste
9. Automobile parts including but not limited to: engine blocks, transmissions, tires, axles, frames, body parts or batteries.
10. Any hazardous waste or flammable/volatile liquids.
11. Human or animal excretions
12. Dead animal carcasses
13. Automobile tires

Large Item Pick-Up: Each dwelling unit is allowed two (2) large items per week to be picked up with their trash at no additional charge. This includes, but is not limited to: chests, chairs, sofas, tables, beds, stoves, cabinets, refrigerators, etc. (Items containing Freon such as refrigerators, air conditioning units, dehumidifiers, or freezers must have the Freon removed and a certified sticker placed on the item before **ALLIED WASTE** will pick item up.) Carpet and padding must be cut in four (4) foot lengths, rolled less than twelve (12) inches in diameter, and secured with tape or heavy string. Three (3) rolls of carpet or padding (bundled as described) will be equal to one (1) large item.

Yard Waste: Yard waste will be collected by **ALLIED WASTE** during it's normal trash pick-up service between March 1 and December 31. Yard waste should be placed in plastic bags or containers not to exceed forty (40) pounds each. Brush and limbs are not to exceed four (4) feet in length and six (6) inches in diameter and must be bundled or tied securely and placed at the same location that your trash/garbage is picked-up.

If a customer has yard waste for pick-up during the months of January and February, please call **ALLIED WASTE** at 1-800-888-5783 to have the yard waste picked-up on normal pick up day. Christmas tree collection will be provided by the City.

Recycling: Recycling will be picked up at the street, on the same day as trash/yard waste pick-up. Labels do not have to be removed, however, lids should be. Items will be

accepted co-mingled in the recycle bin. If you do not have a recycle bin at your location, contact the Mishawaka Street Department at (574) 258-1660 and they will see that one is delivered by **ALLIED WASTE**.

Holidays: **ALLIED WASTE** will observe the following holidays:

1. New Year's Day
2. Memorial Day
3. Independence Day
4. Labor Day
5. Thanksgiving Day
6. Christmas Day

These are the only holidays that will delay your trash/garbage pick-up. If one of these holidays falls during the week, service will be delayed by one day, and Friday's pick-up will be on Saturday. If the holiday falls on a weekend, there will be no delay in service.

Please call the Mishawaka Street Department at 574-258-1660 or **ALLIED WASTE** at 1-800-888-5783 for any additional questions.

Household hazardous materials may be taken to the Mishawaka Environmental Center located at 1105 E. 5th Street in Mishawaka. The facility is staffed from Tuesday through Saturday from 8:30 am through 3:15 pm. If you have questions on a particular item, please call the Mishawaka Street Department at 574-258-1660.